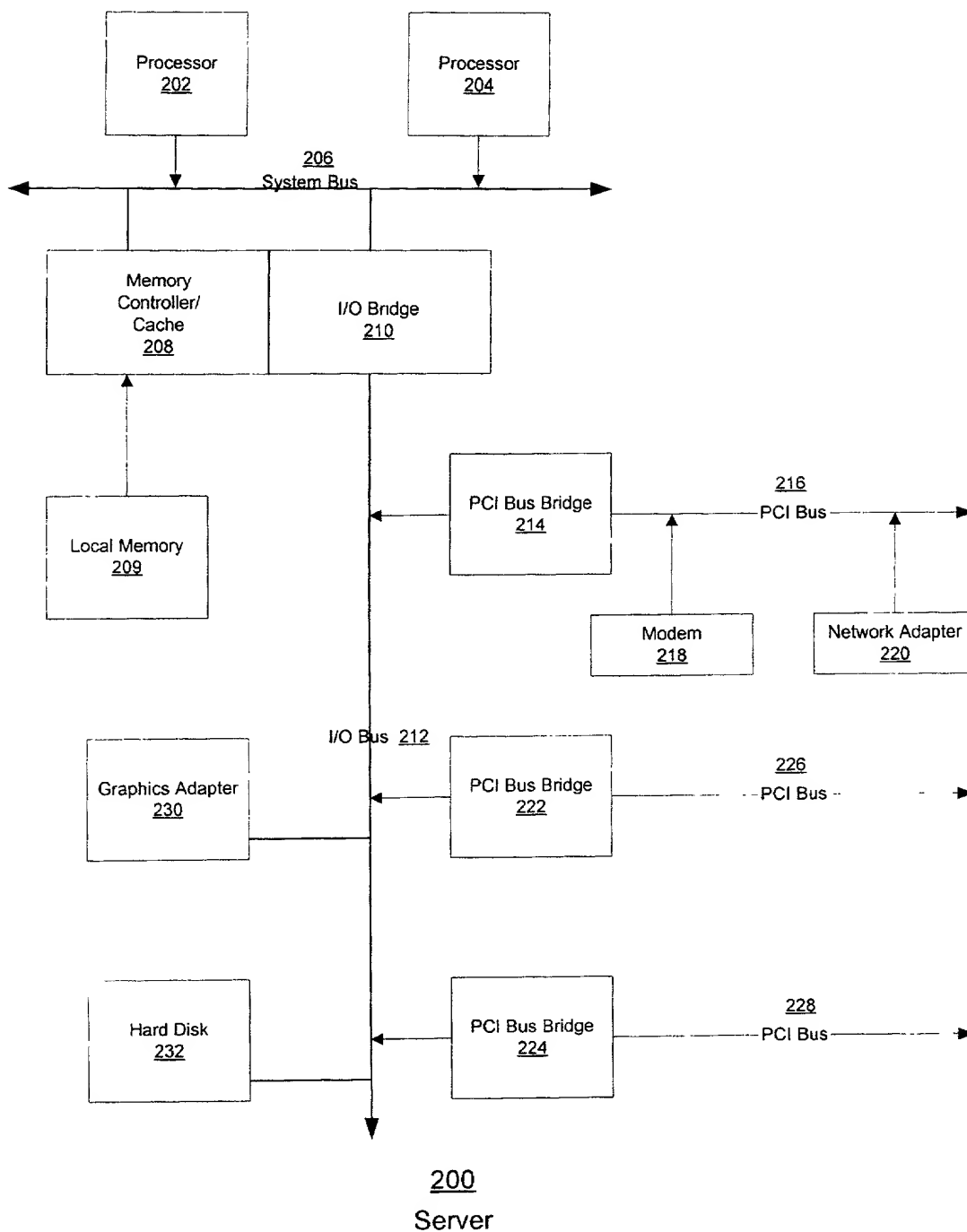




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**Figure 2**



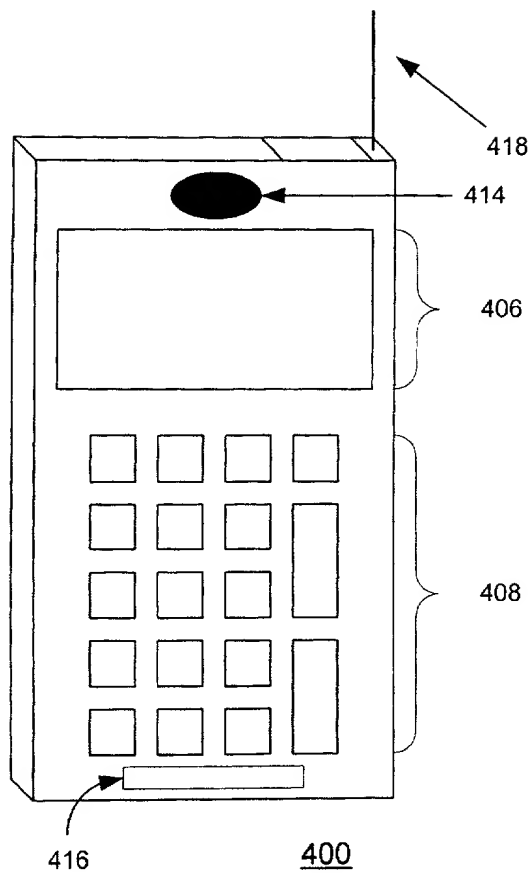


Figure 4A

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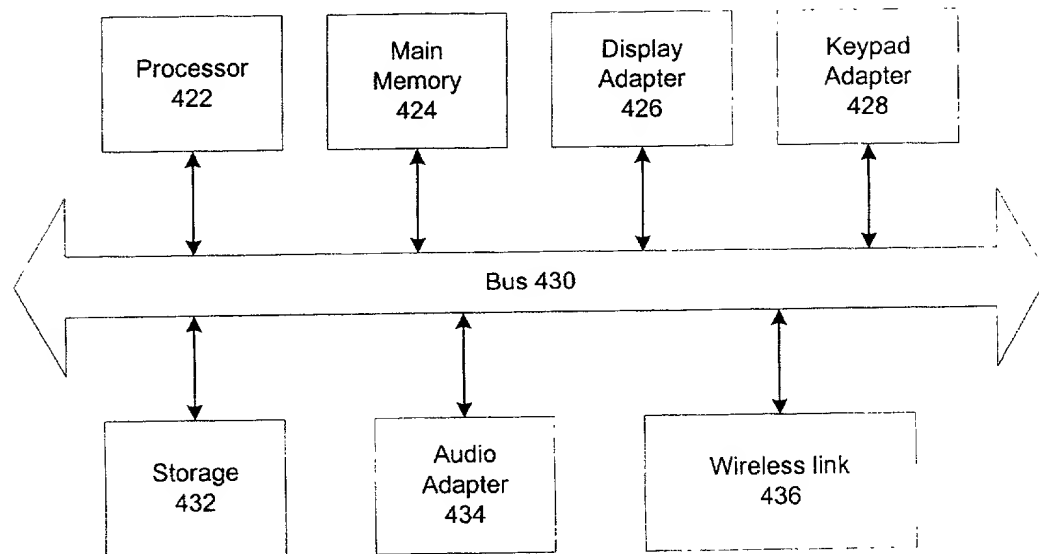
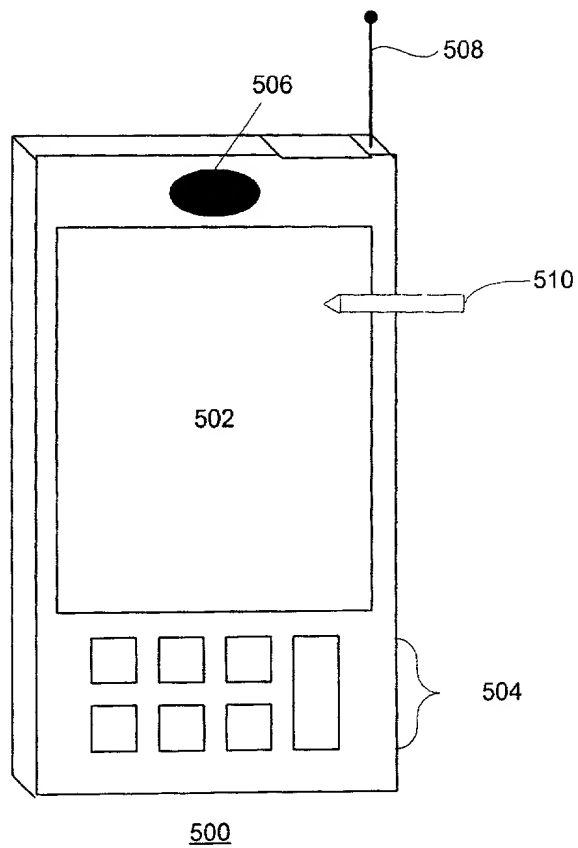


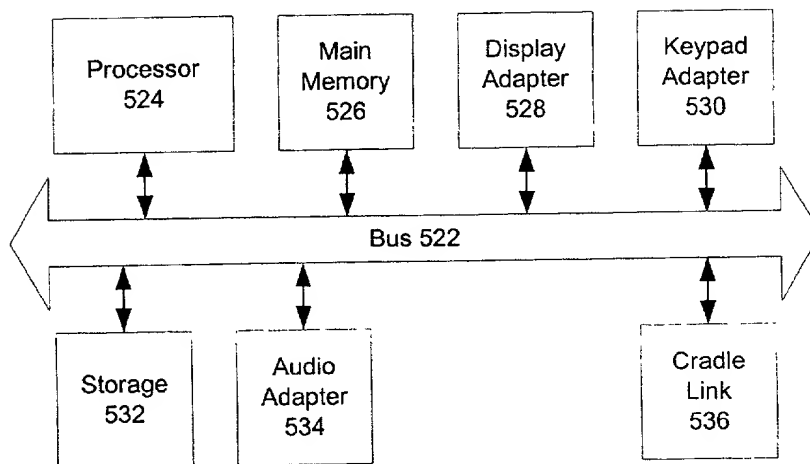
Figure 4B

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**Figure 5A**

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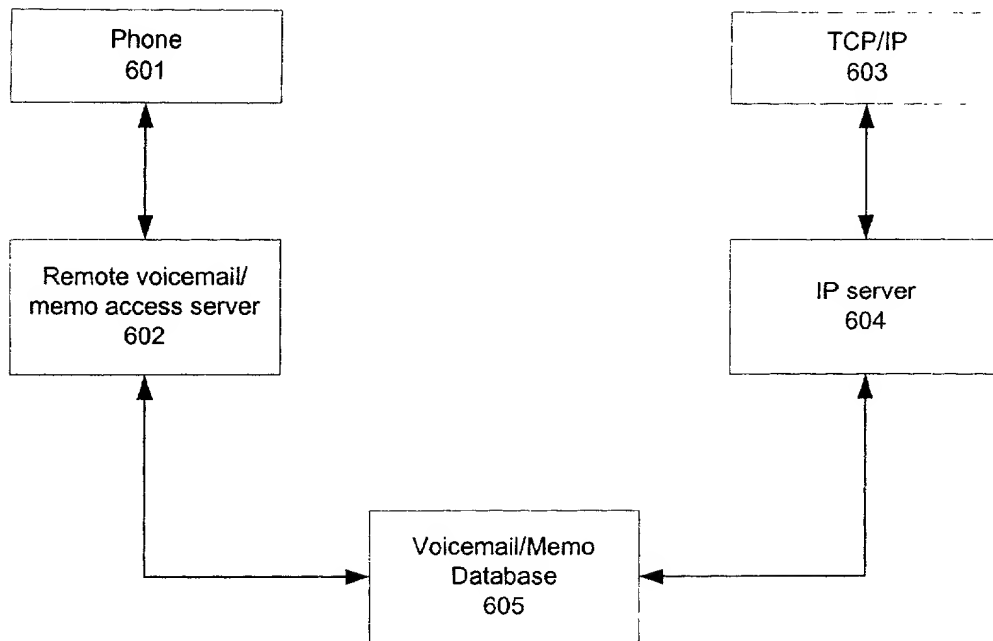


500

**Figure 5B**

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FIG. 6



Voicemail/Memo Service  
600

## Figure 6

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```

graph TD
    701[User contacts the voicemail/memo service 701] --> 702[User enters PIN and password 702]
    702 --> 703{Are PIN and password valid? 703}
    703 -- No --> 704[Server denies user access to message database 704]
    704 --> 702
    703 -- Yes --> 705[Server grants user access to message database 705]
    705 --> 706[User enter message 706]
    706 --> 707[Server converts the message to uniform data format 707]
    707 --> 708[Server enters the message into the message database 708]
  
```

**Figure 7**  
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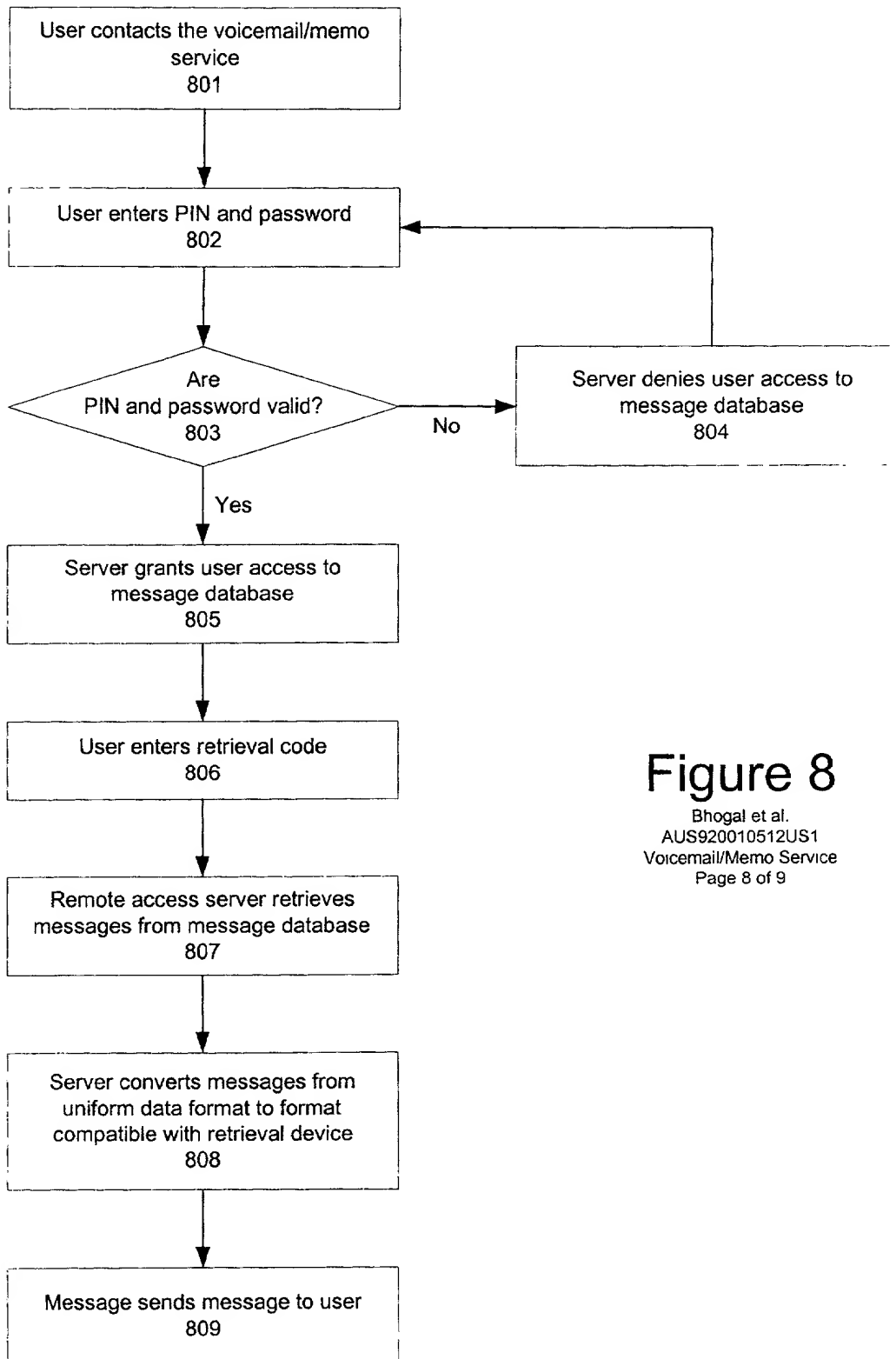
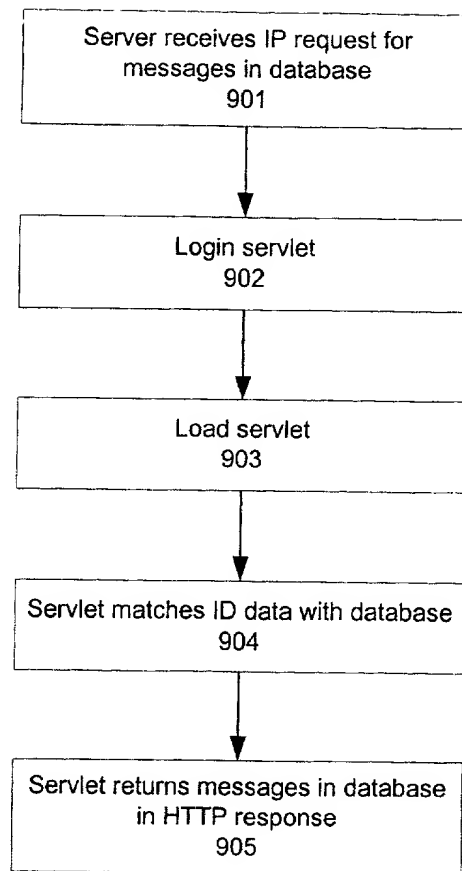


Figure 8

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**Figure 9**